

## Manufacturer recommendations : fight against COVID-19

Date: May 9, 2020 Mise à jour: -

Based on the knowledge shared by the scientific community on the destruction of COVID19 and the specificities of materials we use on our products, here are our recommendations:

- 1. Do not use any products other than those recommended by Supair for its equipment.
- 2. Just because a product is certified by the EN14476 standard does not mean that it can be used on our products. Most of them are powerful chemicals that can seriously damage the equipment and put you at risk.
- 3. Do not use hydro-alcoholic gel on our products. Wait until the solvent has evaporated from your hands before using Supair equipment or use gloves.
- 4. Do not steam clean our products.
- 5. Unless otherwise stated, the products can be washed with neutral Marseille soap and water (no more than 30°C), rinse thoroughly and leave for about 72 hours.



- 6. We strive to quickly provide you with a product compatible with Supair equipment and conforming to the EN14476 standard, extensive tests are in progress to validate the use of this product. It should be available before the end of May, in large quantities and we will communicate to you quickly its cost and consumption which we are currently estimating.
- 7. In the case of a washing machine passage, remove trays, rescue, links and snap hooks, and use a washing powder based on Marseille soap, 30°C maxi, gentle spin-drying and cold.
- 8. If we can provide you with a product complying with the EN14476 standard, the carabiners must be treated according to a strict protocol, washing with a cloth soaked in the product, which must not enter into the mechanism, and the same applies to the metal buckles.
  It is advisable to change the carabiners more often if they come into repeated contact with chemicals.
- Harnesses whose passengers are not protected by gowns or coveralls and disposable gloves must be decontaminated at each flight.
   Otherwise it is necessary to wash them daily.
- 10. Supair would like to be your partner for this particular period: we will set up the logistics to provide you with the necessary material for your activity: suits, hat, gloves, sanitizer gel, ...

Do not hesitate to contact us with any questions relating to your equipment and its maintenance.

An update of this document will be made and will be sent to you as soon as we have new information or knowledge.

Happy flights!

Supair Team